

**On March 11, 2020, the World Health Organisation declared a pandemic state. The SARS-Cov2 virus has spread almost everywhere in the world and the number of new infections is growing at an alarming rate.**

**As a company providing services on the international market, we are aware of how unpredictable and dynamic the current situation is in terms of travel restrictions and legal regulations on preventing the spread of the pandemic in various countries around the world. In addition, we are aware of the possibility of their negative impact on our business.**

**Feeling responsible for the health and safety of our employees and their families, we feel obligated to introduce additional temporary conditions for the provision of services by SATMAR.**

1. Temporary additional terms apply to all SATMAR's business activities, such as: sales, service provision, purchases and deliveries of goods and take precedence over the General Terms and Conditions of Service.
2. Variable and unforeseeable legal regulations and sanitary requirements may have a negative impact on supply chains, logistics and coordination of SATMAR services. A pandemic could ultimately prevent, hamper or delay SATMAR's ability to fulfill some of its trade obligations as planned or offered, including the ability to provide personnel or remedial services.
3. To the extent that the outbreak adversely affects SATMAR's ability to fulfill its obligations, SATMAR shall have the right to suspend them without incurring any liability for costs, damages or losses to the other party resulting from such suspension. For its part, SATMAR will make every effort - in accordance with the current law and sanitary regime - to minimize those costs, damages or losses.
4. SATMAR reserves the right to reasonably increase the price / rate for the offered goods / services in the event of changes in the prices of raw materials, taxes, currencies, wages or other circumstances related to the prevailing pandemic.
5. At the customer's special request, an employee of SATMAR may be tested for SARS-Cov2 virus infection, prior to the performance of the ordered service on the customer's premises, according to local specification and cost. Cost of the test will be charged to the customer.

**We would like to assure all our customers and partners that, in the interests of our common health and safety, we take steps to minimize the risk of infection during the daily work of our employees.**

**Many of our customers and local regulatory authorities have established special procedures to minimize the spread of SARS-Cov2 virus. SATMAR employees have been obligated to strictly adhere to them and will also follow the below precautions:**

1. Before the service is provided on the customer's premises, SATMAR reserves the right to inspect safety and working conditions.
2. At the place of service, SATMAR employees will keep the applicable minimum distance from other people.
3. SATMAR will not delegate an employee showing COVID-19 symptoms or suspected of being infected.
4. SATMAR employees are obliged to disinfect surfaces in the immediate workplace area by using appropriate means.
5. The employees of SATMAR while working on the customer's premises use strictly personal protective equipment (masks, gloves, disinfecting liquids). If required by local law or the customer's internal procedures, they will be provided with the required additional protective measures. The customer shall inform SATMAR about additional restrictions before service attendance.
6. Every SATMAR employee in a health and / or safety emergency possess the authorisation to withdraw from the service and / or leave the customer's premises.