



**KVH Industries A/S - EMEA Headquarters**  
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## To whom it may concern



This letter is to appraise Satmar, a key KVH Service partner member of our CSN since 2013.

Highest skill level; Satmar engineers have passed our 5 day Master Training Camp

Experience; Satmar is KVH preferred EMEA Partner since 2013 doing the most complicated repairs worldwide

Flexibility; Satmar handles all KVH Product Services 24/7-365 days/year

One stop Service; Satmar has effective Field Service Coordination incl. Travel booking

Courage and Endurance; Satmar never rejects a valid challenge and never gives up getting a system running when onboard

As KVH EMEA Service Manager I can testify Satmar have a unique track record with several "mission impossible" services completed to our customers satisfaction.

**KVH recommend Satmar for all services on KVH products.**

**Henrik Valbirk**

*EMEA Service Manager*

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